

Branas Isaf (Holdings) Ltd

Annual Return 2025/2026

The Annual Return is an online form that registered adults and children's services providers are legally required to complete each year under the [Regulations and Inspection of Social Care \(Wales\) Act 2016 \(RISCA\)](#). The purpose of Annual Returns is to provide the public with comprehensive, comparable and robust information on the quality of care and support services.

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Provider: Branas Isaf (Holdings) Ltd

Provider summary

The provider was registered on:	19/10/2018
The following lists the provider conditions:	There are no conditions associated to the provider

Training and workforce planning arrangements

Arrangements in place during the last financial year for identifying, planning and meeting the training needs of staff employed by the service provider.	We produce a workforce development plan for each of our services and this informs the wider group plan. Training is sourced via Local Authority training, e'learning and face to face training delivered in-house. We also have membership with relevant bodies that provide training opportunities with staff. A 160 hour induction training plan includes face to face and e'learning training, shadowing on the job etc. Mandatory training is completed by all staff and specialist training is provided.
Arrangements in place during the last financial year for the recruitment and retention of staff employed by the service provider.	Recruitment support is provided by our wider business support team who will advertise and source candidates for screening by hiring managers. We offer a introductory welcome bonus for staff joining our organisation. We offer a number of benefits to our employee's such a employee recognition schemes, staff benefit scheme, links with Caretech foundation where staff can seek financial support etc, length of service recognition etc. Support for the mental health and well being of our staff.

Regulated services delivered by this provider

Service name	Service type	Type of care
Bythnod & Hendre Llwyd	Care Home Service	Childrens Home
Pant Glas Uchaf	Care Home Service	Childrens Home
Maes Brith	Care Home Service	Childrens Home
Dewis Cyfarfod	Care Home Service	Childrens Home

Service: Maes Brith

Service summary

Service Type	Care Home Service
Type of Care	Childrens Home
Approval Date	19/10/2018
Maximum number of places	4
Service Conditions	<ul style="list-style-type: none">The responsible individual for this service is Kathleen Amanda Lynn JonesA maximum of 4 individuals can be accommodated at this service
How many people in total did the service provide care and support to during the last financial year?	6

Service management

Responsible Individual(s)	Kathleen Jones
Manager(s)	Claire Howard

Service contact details

Service Telephone Number	01490413113
Service Contact Email Address	info@branas.co.uk

Languages used at the service

What is the main language through which the service is provided?	Both
Other languages used in the provision of the service	There are no other languages used at the service
Non-verbal communication methods used at the service	<ul style="list-style-type: none">Non-formal communication (e.g. body language, facial expressions)Writing (Paper / Whiteboards)

Service facilities and accommodation

<ul style="list-style-type: none">Access to minibus or other transportActivities room (Art, Music, Games, Computers, etc.)Close to local shops / amenitiesGarden(s)Gym / sports facilitiesLaundry serviceNear public transportNumber of bathrooms with assisted bathing facilities: 0Number of bedrooms with en-suite facilities: 4Number of communal lounges: 4Number of dining rooms: 1Number of shared bedrooms: 0Number of single bedrooms: 4On-site parkingOutdoor play areaOutdoor seating / entertainment areaPet friendly (or by arrangement)Quiet areasTV pointWildlife / domesticated animals
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Engagement with people using the service

<p>Young people are consulted in a variety of ways. Prior to/ or immediately after placement commencement we consult to gather views of young people. Young people are consulted via keyworker sessions, how's my week been reports are completed with young people and their views sought. We have embedded the use of mind of my own app, monthly community meetings take place which are chaired by young people, young people can prepare for a meeting via mind of my own app or by completing my views, wishes and feelings form. Young people have participated in answering questions to inform new policies and for interviews. Quality of service questionnaires are gathered and exit questionnaires completed when a young person is leaving the home. Young people can record their scores via Good Lives outcome</p>
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measure charts and progress is measured which links with the national well being Wales outcome measures.

Compliance and quality statement

Inspected - Delivering Quality Care

During the reporting period, Care Inspectorate Wales visited our service. We're proud their findings show we provide safe, effective, and supportive care for the people who use our services, meeting the required standards under section 27(1) of the Regulation and Inspection of Social Care (Wales) Act 2016.

We also carry out regular reviews to make sure the care and support we offer continues to meet people's needs and helps them achieve positive outcomes.

Fees charged by the service

The minimum weekly fee payable during the last financial year?	£6650
The maximum weekly fee payable during the last financial year?	£7995

Complaints processed by the service

Total number of formal complaints made during the last financial year	2
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	2

Staff working at the service

Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	13
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Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0
Deputy Manager	1	0
Senior Care Worker	1	1
Care Worker	8	2

Training undertaken

Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	All staff have completed

Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed

Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed

Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	All staff have completed	No staff have yet completed
Deputy Manager	All staff have completed	No staff have yet completed
Senior Care Worker	All staff have completed	No staff have yet completed
Care Worker	All staff have completed	No staff have yet completed

Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed

Contractual arrangements

Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0
Deputy Manager	1	0	0
Senior Care Worker	1	0	0
Care Worker	7	0	0

Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0
Deputy Manager	0	0
Senior Care Worker	0	0
Care Worker	0	1

Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	1	0
Deputy Manager	1	0
Senior Care Worker	1	0
Care Worker	6	2

Staff qualifications

Hold required qualification & Working towards required qualification - not apprenticeship

Role type	Hold required qualification	Working towards required qualification - not apprenticeship
Manager	1	0
Deputy Manager	1	0
Senior Care Worker	1	0
Care Worker	4	0

Working towards required qualification - apprenticeship & Qualification not required for role

Role type	Working towards required qualification - apprenticeship	Qualification not required for role
Manager	0	0
Deputy Manager	0	0
Senior Care Worker	0	0
Care Worker	4	0

Typical shift patterns

Role type	Typical shift patterns
Senior Care Worker	2 days on 4 days off Plus sleep in
Care Worker	2 days on 4 days off plus sleep in

Service: Dewis Cyfarfod

Service summary

Service Type	Care Home Service
Type of Care	Childrens Home
Approval Date	19/10/2018
Maximum number of places	4
Service Conditions	<ul style="list-style-type: none">The responsible individual for this service is Kathleen Amanda Lynn JonesA maximum of 4 individuals can be accommodated at this service
How many people in total did the service provide care and support to during the last financial year?	6

Service management

Responsible Individual(s)	Kathleen Jones
Manager(s)	Michael Albiston

Service contact details

Service Telephone Number	01678530395
Service Contact Email Address	info@branas.co.uk

Languages used at the service

What is the main language through which the service is provided?	Both
Other languages used in the provision of the service	There are no other languages used at the service
Non-verbal communication methods used at the service	<ul style="list-style-type: none">Writing (Paper / Whiteboards)Visual Communication using Symbols/Pictures (e.g. Communication Board, Picture Cards)Non-formal communication (e.g. body language, facial expressions)

Service facilities and accommodation

<ul style="list-style-type: none">Access to minibus or other transportActivities room (Art, Music, Games, Computers, etc.)Garden(s)Ground-floor accommodation onlyGym / sports facilitiesLaundry serviceNumber of bathrooms with assisted bathing facilities: 0Number of bedrooms with en-suite facilities: 4Number of communal lounges: 3Number of dining rooms: 2Number of shared bedrooms: 0Number of single bedrooms: 4On-site parkingOutdoor play areaOutdoor seating / entertainment areaPet friendly (or by arrangement)Quiet areasResidents' kitchenette / communal kitchenTV pointWildlife / domesticated animalsWoodland / ponds
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Engagement with people using the service

Young people are consulted in a variety of ways. Prior to/ or immediately after placement commencement we consult to gather views of young people. Young people are consulted via keyworker sessions, how's my week been reports are completed with young people and their views sought. We have embedded the use of mind of my own app, monthly community meetings take place which are chaired by young people, young people can prepare for a meeting via mind of
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my own app or by completing my views, wishes and feelings form. Young people have participated in answering questions to inform new policies and for interviews. Quality of service questionnaires are gathered and exit questionnaires completed when a young person is leaving the home. Young people can record their scores via Good Lives outcome measure charts and progress is measured which links with the national well being Wales outcome measures.

Compliance and quality statement

Not Inspected - Strong Internal Checks

Although we were not inspected by Care Inspectorate Wales during the reporting period, we regularly review the care and support we provide. These reviews give us confidence people are receiving safe, person-centred care which meets their needs and supports their wellbeing.

We are confident our service meets the standards set out under section 27(1) of the 2016 Act.

Fees charged by the service

The minimum weekly fee payable during the last financial year?	£6836
The maximum weekly fee payable during the last financial year?	£7983

Complaints processed by the service

Total number of formal complaints made during the last financial year	0
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	0

Staff working at the service

Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	13
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Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0
Deputy Manager	0	1
Senior Care Worker	2	0
Care Worker	9	2

Training undertaken

Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed

Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed

Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed

Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	All staff have completed	Not relevant to this staff group
Deputy Manager	All staff have completed	Not relevant to this staff group
Senior Care Worker	All staff have completed	Not relevant to this staff group
Care Worker	All staff have completed	Not relevant to this staff group

Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed

Contractual arrangements

Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0
Deputy Manager	0	0	0
Senior Care Worker	2	0	0
Care Worker	8	0	0

Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0
Deputy Manager	0	0
Senior Care Worker	0	0
Care Worker	0	1

Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	1	0
Deputy Manager	0	0
Senior Care Worker	2	0
Care Worker	8	1

Staff qualifications

Hold required qualification & Working towards required qualification - not apprenticeship

Role type	Hold required qualification	Working towards required qualification - not apprenticeship
Manager	1	0
Deputy Manager	0	0
Senior Care Worker	0	0
Care Worker	3	6

Working towards required qualification - apprenticeship & Qualification not required for role

Role type	Working towards required qualification - apprenticeship	Qualification not required for role
Manager	0	0
Deputy Manager	0	0
Senior Care Worker	0	0
Care Worker	0	0

Typical shift patterns

Role type	Typical shift patterns
Senior Care Worker	2 on 4 off plus sleep in
Care Worker	2 on 4 off plus sleep in. 4 staff on each shift.

Service: Pant Glas Uchaf

Service summary

Service Type	Care Home Service
Type of Care	Childrens Home
Approval Date	19/10/2018
Maximum number of places	7
Service Conditions	<ul style="list-style-type: none">• The responsible individual for this service is Kathleen Amanda Lynn Jones• A maximum of 7 individuals can be accommodated at this service
How many people in total did the service provide care and support to during the last financial year?	8

Service management

Responsible Individual(s)	Kathleen Jones
Manager(s)	Karly Williams

Service contact details

Service Telephone Number	01824710327
Service Contact Email Address	info@branas.co.uk

Languages used at the service

What is the main language through which the service is provided?	Both
Other languages used in the provision of the service	<ul style="list-style-type: none">• Swedish• Polish
Non-verbal communication methods used at the service	<ul style="list-style-type: none">• Non-formal communication (e.g. body language, facial expressions)• Visual Communication using Symbols/Pictures (e.g. Communication Board, Picture Cards)• Writing (Paper / Whiteboards)

Service facilities and accommodation

<ul style="list-style-type: none">• Access to minibus or other transport• Activities room (Art, Music, Games, Computers, etc.)• Garden(s)• Gym / sports facilities• Laundry service• Number of bathrooms with assisted bathing facilities: 0• Number of bedrooms with en-suite facilities: 3• Number of communal lounges: 6• Number of dining rooms: 2• Number of shared bedrooms: 0• Number of single bedrooms: 7• On-site parking• Outdoor play area• Outdoor seating / entertainment area• Pet friendly (or by arrangement)• Quiet areas• TV point• Wildlife / domesticated animals• Woodland / ponds
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Engagement with people using the service

We consult young people at every stage, personal planning, keyworker sessions, How's My week been? weekly reports and reviews etc. We also utilise mid of my own app. We commission an independent advocacy service and the advocate visits the home monthly. feedback questionnaires and suggestion boxes.

Compliance and quality statement

Not Inspected - Strong Internal Checks

Although we were not inspected by Care Inspectorate Wales during the reporting period, we regularly review the care and support we provide. These reviews give us confidence people are receiving safe, person-centred care which meets their needs and supports their wellbeing.

We are confident our service meets the standards set out under section 27(1) of the 2016 Act.

Fees charged by the service

The minimum weekly fee payable during the last financial year?	£6650
The maximum weekly fee payable during the last financial year?	£8000

Complaints processed by the service

Total number of formal complaints made during the last financial year	0
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	0

Staff working at the service

Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	20
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Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0
Deputy Manager	1	0
Senior Care Worker	5	0
Care Worker	19	5
Other Staff	1	0

Training undertaken

Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	All staff have completed	Not relevant to this staff group
Deputy Manager	All staff have completed	Not relevant to this staff group
Senior Care Worker	All staff have completed	Not relevant to this staff group
Care Worker	All staff have completed	No staff have yet completed
Other Staff	All staff have completed	Not relevant to this staff group

Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed
Other Staff	All staff have completed	All staff have completed

Contractual arrangements

Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0
Deputy Manager	1	0	0
Senior Care Worker	5	0	0
Care Worker	15	0	0
Other Staff	1	0	0

Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0
Deputy Manager	0	0
Senior Care Worker	0	0
Care Worker	0	4
Other Staff	0	0

Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	1	0
Deputy Manager	1	0
Senior Care Worker	5	0
Care Worker	14	5
Other Staff	0	1

Staff qualifications

Hold required qualification & Working towards required qualification - not apprenticeship

Role type	Hold required qualification	Working towards required qualification - not apprenticeship
Manager	1	0
Deputy Manager	1	0
Senior Care Worker	5	0
Care Worker	11	0
Other Staff	0	0

Working towards required qualification - apprenticeship & Qualification not required for role

Role type	Working towards required qualification - apprenticeship	Qualification not required for role
Manager	0	0
Deputy Manager	0	0
Senior Care Worker	0	0
Care Worker	7	0
Other Staff	0	1

Typical shift patterns

Role type	Typical shift patterns
Senior Care Worker	Day shift 07.30 - 22.30. Sleep in 22.30 - 7.00 Average of 2 per shift
Care Worker	Day shift 07.30 - 22.30. Sleep in 22.30 - 7.00 Average of 5 per shift

Service: Bythnod & Hendre Llwyd

Service summary

Service Type	Care Home Service
Type of Care	Childrens Home
Approval Date	19/10/2018
Maximum number of places	7
Service Conditions	<ul style="list-style-type: none">The responsible individual for this service is Kathleen Amanda Lynn JonesA maximum of 7 individuals can be accommodated at this service
How many people in total did the service provide care and support to during the last financial year?	12

Service management

Responsible Individual(s)	Kathleen Jones
Manager(s)	Geraint Jones

Service contact details

Service Telephone Number	01490440409
Service Contact Email Address	info@branas.co.uk

Languages used at the service

What is the main language through which the service is provided?	Both
Other languages used in the provision of the service	<ul style="list-style-type: none">HungarianGerman
Non-verbal communication methods used at the service	<ul style="list-style-type: none">Visual Communication using Symbols/Pictures (e.g. Communication Board, Picture Cards)Writing (Paper / Whiteboards)Non-formal communication (e.g. body language, facial expressions)

Service facilities and accommodation

<ul style="list-style-type: none">Access to minibus or other transportActivities room (Art, Music, Games, Computers, etc.)Education facilityGarden(s)Ground-floor accommodation onlyGym / sports facilitiesLaundry serviceNumber of bathrooms with assisted bathing facilities: 0Number of bedrooms with en-suite facilities: 5Number of communal lounges: 6Number of dining rooms: 2Number of shared bedrooms: 0Number of single bedrooms: 7On-site parkingOutdoor play areaOutdoor seating / entertainment areaPet friendly (or by arrangement)Quiet areasResidents' kitchenette / communal kitchenTV pointWildlife / domesticated animalsWoodland / ponds

Engagement with people using the service

We consult via a variety of methods (mind of my own app, key work discussions, Weekly progress reports (How's My
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week Been?), community meetings, within personal planning, questionnaires, therapy reviews etc. Young people complete a My views, wishes, feelings and requests form in readiness for person planning meetings/ CLA reviews. Feedback is given both verbally and in writing. An independent advocacy service is commissioned to visit the home each month and young people have the opportunity to contact their advocate whenever they wish.

Compliance and quality statement

Inspected - Delivering Quality Care

During the reporting period, Care Inspectorate Wales visited our service. We're proud their findings show we provide safe, effective, and supportive care for the people who use our services, meeting the required standards under section 27(1) of the Regulation and Inspection of Social Care (Wales) Act 2016.

We also carry out regular reviews to make sure the care and support we offer continues to meet people's needs and helps them achieve positive outcomes.

Fees charged by the service

The minimum weekly fee payable during the last financial year?	£7015
The maximum weekly fee payable during the last financial year?	£8801

Complaints processed by the service

Total number of formal complaints made during the last financial year	2
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	2

Staff working at the service

Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	21
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Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0
Deputy Manager	1	0
Senior Care Worker	3	3
Care Worker	16	4
Planner	1	0

Training undertaken

Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed
Planner	All staff have completed	All staff have completed

Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed
Planner	All staff have completed	All staff have completed

Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed
Planner	All staff have completed	All staff have completed

Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	All staff have completed	Not relevant to this staff group
Deputy Manager	All staff have completed	Not relevant to this staff group
Senior Care Worker	All staff have completed	Not relevant to this staff group
Care Worker	All staff have completed	Not relevant to this staff group
Planner	All staff have completed	Not relevant to this staff group

Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	All staff have completed
Planner	All staff have completed	All staff have completed

Contractual arrangements

Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0
Deputy Manager	1	0	0
Senior Care Worker	3	0	0
Care Worker	16	0	0
Planner	1	0	0

Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0
Deputy Manager	0	0
Senior Care Worker	0	0
Care Worker	0	0
Planner	0	0

Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	1	0
Deputy Manager	1	0
Senior Care Worker	3	0
Care Worker	16	0
Planner	1	0

Staff qualifications

Hold required qualification & Working towards required qualification - not apprenticeship

Role type	Hold required qualification	Working towards required qualification - not apprenticeship
Manager	0	1
Deputy Manager	0	1
Senior Care Worker	0	3
Care Worker	9	7
Planner	0	0

Working towards required qualification - apprenticeship & Qualification not required for role

Role type	Working towards required qualification - apprenticeship	Qualification not required for role
Manager	0	0
Deputy Manager	0	0
Senior Care Worker	0	0
Care Worker	0	0
Planner	0	1

Typical shift patterns

Role type	Typical shift patterns
Senior Care Worker	8am -11pm, 1 senior on shift each shift
Care Worker	8am -11pm 7 staff RSW on shift each day